## **EXHIBIT 10**

From:

Conti, Chris

Sent:

Thursday, February 21, 2019 10:17 AM

To:

'GSA FOIA'

Cc:

Dallas Brewer; katherine. obrien; Lalitha Moses; Matt Gormley; Dana Simpkins (QM);

Moore, Danielle; Olsen, Aaron; Mastin, Angela

Subject:

RE: FOIA Request GSA-2018-000823

Dear Mr. Pittman,

Thank you for your email. We look forward to receiving the Fee Assurance Letter via email by close of business today.

Sincerely,

Christopher Conti

Fisher & Phillips LLP 4747 Executive Drive | Suite 1000 | San Diego, CA 92121 cconti@fisherphillips.com | O: (858) 597-9600

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This message may contain confidential and privileged information. If it has been sent to you in error, please reply to advise the sender of the error, then immediately delete this message.

From: calvin.pittman@gsa.gov [mailto:calvin.pittman@gsa.gov] On Behalf Of GSA FOIA

Sent: Thursday, February 21, 2019 10:13 AM To: Conti, Chris <cconti@fisherphillips.com>

Cc: Dallas Brewer <dallas.brewer@gsa.gov>; katherine. obrien <katherine.obrien@gsa.gov>; Lalitha Moses <lalitha.moses@gsa.gov>; Matt Gormley <matthew.gormley@gsa.gov>; Dana Simpkins (QM) <dana.simpkins@gsa.gov>;

Moore, Danielle <dmoore@fisherphillips.com>; Olsen, Aaron <aolsen@fisherphillips.com>

Subject: FOIA Request GSA-2018-000823

Good Afternoon Mr. Chris Conti,

Calvin Pittman from the GSA FOIA Office. I was informed that you did not receive the Fee Assurance Letter/Fee Determination documents requesting payment to secure your FOIA request GSA-2018-000823. On behalf of the FOIA Office, I sincerely apologize for you not receiving the fee documents regarding your FOIA request. We send all our documents through our FOIAonline Data System. I can say through my use of our system that it's not a "Fail Safe" system. When matters such as this occur, we promptly try to resolve the issue immediately.

The FOIA request can be re-opened and the fee documents can be resent. The timeline to reply to a fee request is 15 business days. Therefore, I will re-open the FOIA request today, re-establish the timeline for 15 business

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days to reply, and forward the document to you immediately. Once GSA receives a reply from you regarding the fee, the Program Office responding to your FOIA request will begin in full-filling your FOIA request.

Once again, our sincere apologies. The FOIA request will be re-opened and the fee documents will be forthcoming by COB today.

Thank you.

Respectfully,



U.S. General Services Administration

Freedom of Information Act (FOIA) Requester Service Center (H1F) 1800 F Street, Northwest, Room 7300 Washington, DC 20405 Toll Free number:(855) 675-FOIA

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